	LOGICAL FRAMEWO	ORK MATRIX – LFM	
Wider Objective: What is the overall broader objective, to which the project will contribute? • Enhance the international dimension of Kazakh and Chinese higher education institutions by defining and implementing strategic and marketing methodologies to facilitate and increase incoming foreign students, professors and researchers	Indicators of progress: What are the key indicators related to the wider objective? • % of HEIs that participate in the online Platform for Internationalization • Increase of Kazakh and Chinese HEis internationalisation • Increase of incoming students/teachers/researchers • Increase of MoUs with Kazakh and Chinese HEIs for welcoming students/teachers/researchers	What are the sources of information on these indicators? • mid and final surveys by project partners to all stakeholders involved. • website area for project indicators management • balance scorecards • audits • register records of new universities	Acquire tions & violes
 Specific Project Objective/s: What are the specific objectives, which the project shall achieve? To carry out a study on the level of internationalisation of universities, incoming university stakeholders figures and marketing actions. To create a portal of Kazakh & Chinese universities for internationalisation To establish service-oriented international relations offices To train the international relations managers and staff To carry out and implement Strategic & Marketing plan for internationalization at institutional level 	Indicators of progress: What are the quantitative and qualitative indicators showing whether and to what extent the project's specific objectives are achieved? • Benchmarking study published • % of HEIs participating in the report • online International Platform created and tools offered • Number of good practices in internationalisation (>10 per partner) • Number of international relations managers, academic and technical staff trained from each partner university (24 people per partner institution=144). • % of effectiveness and satisfaction of the trainings • In-house trainings at each university, after each international training (5 per partner=30 in-house trainings) • % of HEIs participating in the In-house trainings (40%)	How indicators will be measured: What are the sources of information that exist and can be collected? What are the methods required to get this information? Satisfaction surveys and reports online statistics-google analytics corrective and preventive actions balance scorecards training results reports attendance control sheets monitoring meetings interviews with target audience conference forums webforum social networking statistics	Assumptions & risks: What are the factors and conditions not under the direct control of the project, which are necessary to achieve these objectives? What risks have to be considered? Political developments in the regions Risks: Team members might change the work and leave the project. Stability and continuity are important for ensuring success; Fluctuation of euro exchange rate will cause burden to the grant-holding HEI in particular;

Outputs (tangible) and Outcomes (intangible): • Please provide the list of concrete DELIVERABLES - outputs/outcomes (grouped in Workpackages), leading to the specific objective/s.: WP1 Study on the level of internationalisation of universities, incoming university stakeholders figures and marketing actions 1.1 Review the internationalisation practices & policy framework 1.2 Benchmarking analysis on internationalisation practices in partner countries WP2 Portal of Kazakh & Chinese universities for internationalisation. 2.1 Website with information and tools from each partner country and institution regarding internationalization WP3 Service oriented international relations centers 3.1 Organization and promotion of international cooperation and mobility 3.2 IT experts trained of each partner	 % of effectiveness and satisfaction of the trainings International service-oriented centers created (6) level of use of the centers Quality manual procedures for internationalization (6) Strategic plan for internationalisation (1) Marqueting plan for internationalisation (1) Indicators of progress: What are the indicators to measure whether and to what extent the project achieves the envisaged results and effects? Benchmarking study published % of HEIs participating in the report online International Platform created and tools offered Number of good practices in internationalisation (>10 per partner) Number of international relations managers, academic and technical staff trained from each partner university (24 people per partner institution=144). % of effectiveness and satisfaction of the trainings In-house trainings at each university, after each international training (5 per partner=30 in-house trainings) % of HEIs participating in the Inhouse trainings (40%) % of effectiveness and satisfaction of the trainings International service-oriented centers created (6) 	How indicators will be measured: What are the sources of information on these indicators? Satisfaction surveys and reports online statistics-google analytics corrective and preventive actions balance scorecards workshop results reports attendance control sheets monitoring meetings interviews with target audience conference forums webforum social networking statistics interproject coaching.	Assumptions & risks: What external factors and conditions must be realised to obtain the expected outcomes and results on schedule? • Assumptions: • Participants selected have experience in internationalisation. • Former and fluent cooperation between Chinese and Kazakh partners • Differences between programe countries • Euro fluctuancy when purchasing equipment • The partner universities devote an area in the university to create the international center. • We assume there will be differences between programe countries in implementation of the activities • All partner countries will contribute to share experiences and publish them. • Practices will not only be in English. National languages are needed for
---	--	---	---

institution in the use and update of the platform site. WP4Training experts on internationalisation and create Strategic & Marketing plans 4.1Training plan and materials for the partner HEIs staff on strategic management, marketing, cultural challenges and implementation of credit mobility created 4.2Training for the high and mid-level staff engaged in internationalisation processes on strategic management of international cooperation in EU 4.3Training in EU for academic. technical and administrative staff on marketing and cultural challenges of **HEIs** 4.4Training in EU for technical and administrative staff on the implementation of credit mobility in Partner HEIs 4.5In-house trainings at each Partner HEI with participation of other higher education institutions 4.6 Strategic & Marketing plan for Internationalisation WP5 Dissemination 5.1Project Website creation 5.2Leaflet, roll-ups, posters 5.30pen conferencesWP6 Management WP6 6.1Project meetings

6.2Financial management

- level of use of the centers
- Quality manual procedures for internationalization (6)
- Strategic plan for internationalisation (1)
- Marqueting plan for internationalisation (1)
- Co-creation of materials, articles, publications (at least 3, one per year)
- open international conferences organised in the framework of the project (3)
- National dissemination conferences (6, 2 per year)
- Number of non-partner universities participating in the final dissemination conference of the project (>5).

effective dissemination

- We assume that all partners have a certain level of digitalisation and networking to ensure the project dissemination
- All partners have been more/less involved in the project management.
- Reporting skills.
- Persons within Steering Committee with authority and responsability for decision making
- We assume all partners will devote the needed time to analyse the indicators of progress and ensure the quality of the working plan
- •
- Risks:
- Medium or low English level by participants
- Purchasing procedures of equipment different by each country: different legislation, different status of universities.
- Involvement of the companies in the network
- Lack of communication skills of partners
- Delays in reporting
- Staff costs documents required from the beginning to avoid later problems if some involved staff leaves the institution.
- Failure to meet contractual obligations and deliver project outputs on-time, falling short of time

WP7 Quality 7.1Quality Plan 7.2Quality evaluation reporting and indicators follow-up WP8 Sustainability 8.1Meeting National Authorities		planning goals and milestones, non-realistic / over ambitious time-planning, internal communication and coordination problems.
Activities: What are the key activities to be carried out (grouped in Workpackages) and in what sequence in order to produce the expected results? • WP1 Study on the level of internationalisation of universities, incoming university stakeholders figures and marketing actions • 1.10rganization of a study tour to EU HEIs to review the internationalisation practices & policy framework • 1.2 Benchmarking analysis on internationalisation practices in partner countries • WP2 Portal of Kazakh & Chinese universities for internationalisation. • 2.1 Develop a website with information and tools from each partner country and institution regarding internationalization • WP3 Service oriented international relations centers • 3.1 Specify the list of functions, services provided and internal communication model for the	Inputs: What inputs are required to implement these activities, e.g. staff time, equipment, mobilities, publications etc.? • Staff: Management 608 days; Teachers 1352 days; Technical 1854 days; Administrative 907 days. • Publications: 3 • Mobilities: 276 mobilities • Equipment: 8 computers, 1 printer/copier, 2 projectors, 2 videocameras, 1 multimedia screen, software, books	Assumptions, risks and preconditions: What pre-conditions are required before the project starts? What conditions outside the project's direct control have to be present for the implementation of the planned activities? • The input from all the stakeholders assures ownership and applicability of the developments • Involvement of respective government bodies ensures support at the national level as well as sustainability of the undertakings • Cross-regional cooperation ensures learning from good practices of and lessons learnt from experiences of each country involved • Leaders of institutions are willing and interested to engage; faculty, staff and students are interested in contributing to the topic. • Risks: • Political tensions at country and global level might cause problems with implementation and, thus cause delays

organization and promotion of	Euro fluctuation and unsta
international cooperation and mobility	economic conditions may cre
• 3.2 Train the IT experts of each	problems for the coordinating
partner institution in the use and	problems for the coordinating
update of the platform site.	
WP4 Training experts on	
internationalisation and create	
Strategic & Marketing plans	
• 4.1Develop training plan and	
materials for the partner HEIs staff on	
strategic management, marketing,	
cultural challenges and	
implementation of credit mobility	
4.2Organize a training for the high	
and mid-level staff engaged in	
internationalisation processes on	
strategic management of international	
cooperation in EU	
◆ 4.3Organize a training in EU for	
academic, technical and administrative	
staff on marketing and cultural	
challenges of HEIs	
 4.4Organize a training in EU for 	
technical and administrative staff on	
the implementation of credit mobility	
in Partner HEIs	
◆ 4.5Organize in-house trainings at	
each Partner HEI with participation of	
other higher education institutions	
◆ 4.6 Strategic & Marketing plan for	
Internationalisation	
WP5 Dissemination	
• 5.1Project Website creation	
• 5.2Leaflet, roll-ups, posters	
• 5.30pen conferencesWP6	

Management		
• WP6		
• 6.1Project meetings		
 6.2Financial management 		
WP7 Quality		
• 7.1Quality Plan		
• 7.2Quality evaluation reporting and		
indicators follow-up		
WP8 Sustainability		
• 8.1Meeting National Authorities		